

# Services at the ECLC

Presentation for Community  
Agencies and Service Providers



**Edmonton Community  
Legal Centre**

# Mission

*The Edmonton Community Legal Centre (ECLC) is a community-based agency that provides free legal advice, assistance, information and referrals for persons with a low income.*



# Services

- Evening Legal Clinic
  - Free appointments with volunteer lawyers
- Immigration Program
- Family Law Program
- Public Legal Education
- Social Benefit Advocacy



# Criteria for obtaining services

In order to use our services (except the public presentations), a person must:

1. Fall within in our financial guidelines.
2. Have a legal matter that falls within our area of service.



# Who should you refer for the clinics?

- Any Client that has a legal issue with a:
  - Landlord
  - Employer
  - Filing a Small Claims
  - Debt
  - Will or Estates matter
  - Human Rights
  - Immigration matter, including TFW. *Eligibility for our services does not depend on your status in Canada.*
  - Family law matter

# Who should you refer for Immigration services?

- New comers to Canada who have immigration questions or problems
- Temporary Foreign workers with legal problems and status issues

# Who should you refer for our Family Law Program?

- Any Client that has a legal issue with a:
  - Parenting order
  - Child and Spousal Support
  - Custody and Access Orders
  - Common-law relationships
  - Queen's bench protection order hearings
  - Division of property
- We do not help with child welfare matters

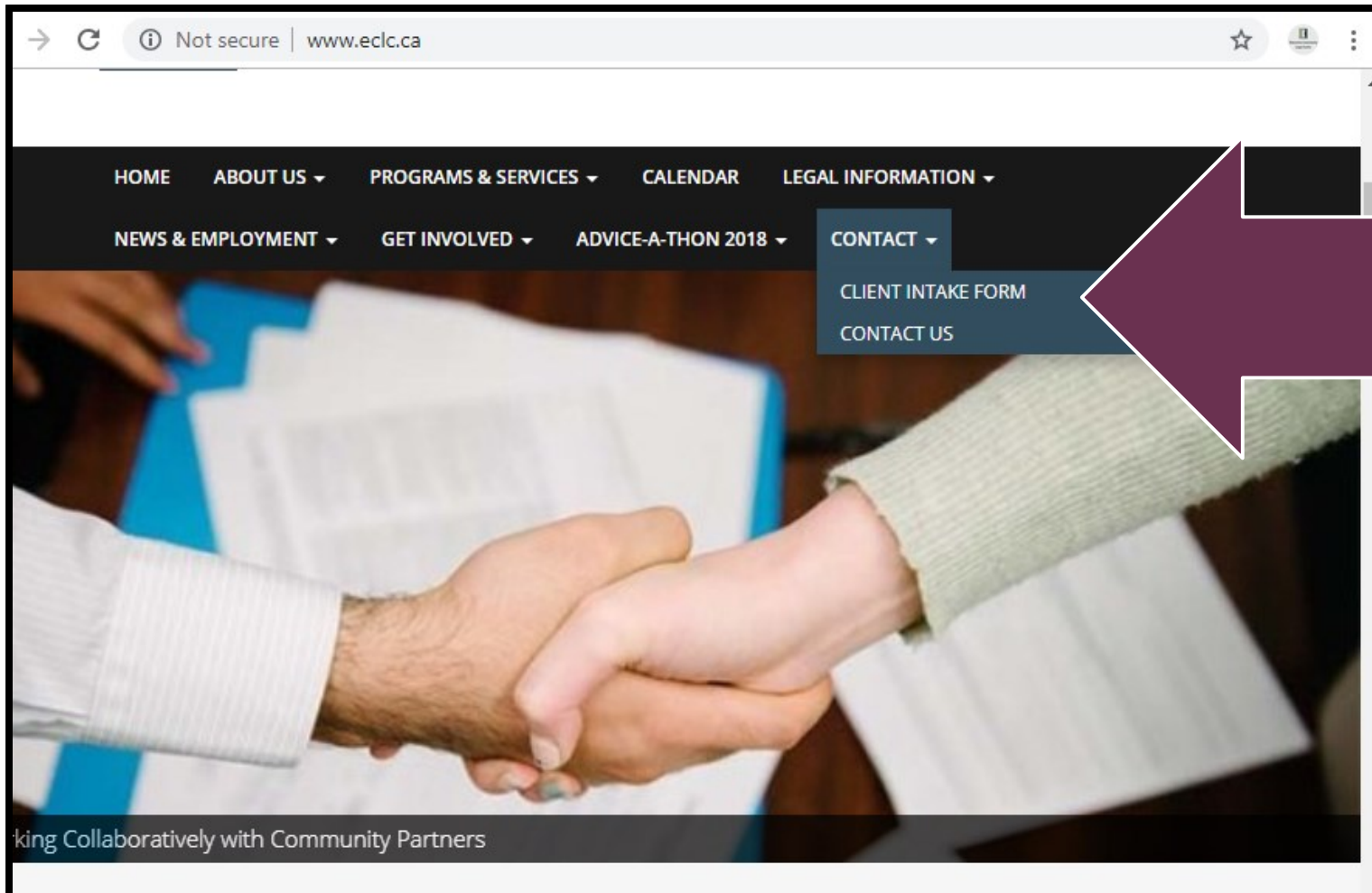
# What should I tell my client?

- All our services, except the presentations, are by appointment only.
- Clients should contact ECLC. We make every effort to return calls within one business day. You can message us on behalf of a client to initiate the conversation, but we will have to speak to the client also during the booking.
- The legal services coordinators will ask a number of questions to ensure they meet our criteria and book them in for an appointment.



# Income Support Advocacy

- ECLC can assist with support for income and appeals with AISH- Assured Income for Severely Handicapped
- **Who do I refer to the Income Support Program?**
  - Clients who has been denied social benefits
  - Clients who have been assessed to owe money because of overpayment
- **What should I tell my client?**
  - Contact our office so that our Social Benefit Advocate can ask questions to determine if we can help.



Phone: 780-702-1725  
Public e-mail (for appointments): [Intake@eclc.ca](mailto:Intake@eclc.ca)

# Public Legal Education Seminars

- We collaborate with the Edmonton Public Library and community agencies to do free public legal education workshops on various topics, including:
  - Knowing your rights as a tenant
  - Knowing your rights as an employee
  - Wills and estates
  - Immigration
  - Family law



# Who do I refer to a PLE session?

- Any client who wants legal information. PLE sessions are open to the public regardless of income.
- If the client has a family law matter they must attend a session before they qualify for a clinic appointment.
- We also have videos of these sessions:
  - <http://www.eclc.ca/wills-and-estates-information-resources/>
  - <http://www.eclc.ca/landlord-tenant-law/>
  - <http://www.eclc.ca/employment-law/>
  - <http://www.eclc.ca/family-law-information-resources/>
- Clients should call our office or visit the website to get dates for upcoming sessions.

[www.eclc.ca](http://www.eclc.ca)

# ECLC Contact Details

## **Edmonton Community Legal Centre**

Telus House, South Tower  
Second Floor 10020 – 100 Street  
Edmonton, AB T5J 0N3

Phone: 780-702-1725

Fax: 780-702-1726

Public e-mail (for appointments): [Intake@eclc.ca](mailto:Intake@eclc.ca)  
[www.eclc.ca](http://www.eclc.ca)

Hours of Operation: Mon-Fri, 8:30am – 4:30pm



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